

To: Francis.Campbell@WestonSolutions.com[Francis.Campbell@WestonSolutions.com]; Robert.Croskey@WestonSolutions.com[Robert.Croskey@WestonSolutions.com]; Tim Benton (Tim.Benton@WestonSolutions.com)[Tim.Benton@WestonSolutions.com]; Conway, R. Chad[R.Conway@WestonSolutions.com]; Bernard Nwosu (Ben.Nwosu@WestonSolutions.com)[Ben.Nwosu@WestonSolutions.com]
Cc: Peter Lisichenko (lisichenko.peter@epa.gov)[lisichenko.peter@epa.gov]; Pellegrino, Carl[Pellegrino.Carl@epa.gov]; Lyndsey Nguyen (Nguyen.Lyndsey@epa.gov)[Nguyen.Lyndsey@epa.gov]
From: Daly, Eric
Sent: Fri 1/6/2017 9:08:27 PM
Subject: Weston Updated Task List: NFB, HTC, 738 UMR & Steelworks
[Weston Task List NFB-HTC -738 UMR Steelworks 01-05-2017.pdf](#)

Good Afternoon:

Attached is an updated Weston Task List in an effort to be organized moving forward. Please let me know if you have any questions.

From: Daly, Eric
Sent: Wednesday, January 04, 2017 12:06 PM
To: Francis.Campbell@WestonSolutions.com; Robert.Croskey@WestonSolutions.com; Tim Benton (Tim.Benton@WestonSolutions.com) <Tim.Benton@WestonSolutions.com>; Peter Lisichenko (lisichenko.peter@epa.gov) <lisichenko.peter@epa.gov>; Conway, R. Chad <R.Conway@WestonSolutions.com>
Subject: SharePoint/Weston issues

Good Afternoon:

We are trying to get our data organized. One way is to you the SharePoint/One Drive. Especially when uploading multiple large files. I tried to send invites to the Frank, Rob and Chad. I had errors for both Rob and Frank. See below. I manually typed Rob's email address but received same error. Both email addresses appear like this:

[francis.campbell_westonsolutions.com#ext#@usepa.onmicrosoft.com](#),
[robert.croskey_westonsolutions.com#ext#@usepa.onmicrosoft.com](#)

Chad received the email and is able to access immediately. Has anyone had these

issues before with SharePoint/One Drive? Frank, I would think you have used this method of access in the past.

From: Microsoft Outlook
Sent: Wednesday, January 04, 2017 11:19 AM
To: Daly, Eric
Subject: Undeliverable: Daly, Eric has shared 'NFB 2015-2017'

Your message couldn't be delivered to multiple recipients.

The recipients weren't found at
usepa.onmicrosoft.com.

Daly.Eric	Office 365	I
Action Required		Recipients
		




Unknown To address

Couldn't deliver to the following recipients:

[francis.campbell_westonsolutions.com#ext#@usepa.onmicrosoft.com](#),
[robert.croskey_westonsolutions.com#ext#@usepa.onmicrosoft.com](#)

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

-  Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
-  Contact the recipient (by phone, for example) to check that the address exists and is correct.
-  The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding

they've set up is working correctly.

- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.10 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**. If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? [Send feedback to Microsoft](#).

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 5.1.10 in Office 365](#).

Original Message Details

Created Date:
Sender Address: Daly.Eric@epa.gov
Recipient Address: francis.campbell_westonsolutions.com#ext#@usepa.c
robert.croskey_westonsolutions.com#ext#@usepa.on
Subject: Daly, Eric has shared 'NFB 2015-2017'

Error Details

Reported error: 550 5.1.10 RESOLVER.ADR.RecipientNotFound;
Recipient not found by SMTP address lookup
DSN generated by: CY4PR09MB1222.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	1/4/2017 4:19:05 PM	CY4PR09MB1221.namprd09.prod.outlook.com	CY4PR09MB1221.namprd09.prod.outlook.com	prod.outlook.com	1 sec
2	1/4/2017 4:19:05 PM	CY4PR09MB1221.namprd09.prod.outlook.com	CY4PR09MB1222.namprd09.prod.outlook.com	Microsoft SMTPSrv (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_	*

Original Message Headers

Authentication-Results: epa.gov; dkim=none (message not signed)
header.d=none;epa.gov; dmarc=none action=none header.from=epa.gov;Received:
from CY4PR09MB1221.namprd09.prod.outlook.com (10.172.66.7) by
CY4PR09MB1222.namprd09.prod.outlook.com (10.172.66.8) with Microsoft SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P384) id
15.1.817.10; Wed, 4 Jan 2017 16:19:05 +0000Received: from
CY4PR09MB1221.namprd09.prod.outlook.com ([10.172.66.7]) by
CY4PR09MB1221.namprd09.prod.outlook.com ([10.172.66.7]) with mapi id
15.01.0817.009; Wed, 4 Jan 2017 16:19:05 +0000Content-Type: application/ms-
tnef; name="winmail.dat"Content-Transfer-Encoding: binaryFrom: "Daly, Eric"
<Daly.Eric@epa.gov>To: "Lisichenko, Peter" <lisichenko.peter@epa.gov>,
"francis.campbell westonsolutions.com#ext#@usepa.onmicrosoft.com"
<francis.campbell westonsolutions.com#ext#@usepa.onmicrosoft.com>,
"Pellegrino, Carl" <Pellegrino.Carl@epa.gov>,
"robert.croskey westonsolutions.com#ext#@usepa.onmicrosoft.com"
<robert.croskey westonsolutions.com#ext#@usepa.onmicrosoft.com>CC: "Daly,
Eric" <Daly.Eric@epa.gov>Subject: Daly, Eric has shared 'NFB 2015-2017' Thread-
Topic: Daly, Eric has shared 'NFB 2015-2017' Thread-Index:
AQHSZqZEITwxFahLU+j9LZdsiRaVQ==X-MS-Exchange-MessageSentRepresentingType:
1Date: Wed, 4 Jan 2017 16:19:04 +0000Message-ID:
<CY4PR09MB12218A42A9A5FBE5B48A9BF0FD610@CY4PR09MB1221.namprd09.prod.outlook.com>Reply-
To: "Daly, Eric" <Daly.Eric@epa.gov>Accept-Language: en-USContent-Language: en-
USX-MS-Has-Attach: yesX-MS-TNEF-Correlator:
<CY4PR09MB12218A42A9A5FBE5B48A9BF0FD610@CY4PR09MB1221.namprd09.prod.outlook.com>x-
sprequestguid: 39c7c79d-d0da-3000-20e8-daea00f60d3dx-spmailmessageid: af728ae9-
fa6d-4926-aa09-6ffeb39fdf60MIME-Version: 1.0X-Originating-IP:
[104.146.205.129]X-Microsoft-Exchange-Diagnostics:
1;CY4PR09MB1221;20:zN9B9h8ttAfqgF3W+3zw6p8rVRRqeiqHxY7IqlPC02sIjOY5eIcXo6SGWw3XQWJGpvg7BQP
Forefront-Antispam-Report: SFV:SKI;SCL:-1Return-Path: Daly.Eric@epa.govX-MS-
Office365-Filtering-Correlation-Id: e0ca1480-46fd-496d-33dc-08d434bd6731X-
Microsoft-Antispam: UriScan;;BCL:0;PCL:0;RULEID:(22001);SRVR:CY4PR09MB1222;X-
Microsoft-Exchange-Diagnostics:
1;CY4PR09MB1222;3:jV62dfnbz8PM16D8tFhz7kL7C9+mWT0jIvI2fHcWqz5QzuoukA7EdjdGLEY0xtl+NUjt+MH4